



Enjoy the benefits of the price cap – for new and existing contracts.

We take care of it for you!

RheinEnergie is implementing the German government's price caps for electricity, natural gas and district heating in March 2023 in line with statutory provisions. The rate relief will also apply retroactively for the months of January and February.

What is the energy price cap?

To relieve the burden of sharply increased energy prices on private households and companies, the German government has decreed a price cap on electricity, natural gas and district heating. For private households, prices are to be capped for 80 per cent of the forecast annual consumption – the same is also being done for small companies (i.e. those whose annual electricity consumption < 30,000 kWh / gas consumption < 1.5 GWh). The standard prices shall apply for the remaining 20 per cent of consumption.

The energy price cap applies to all RheinEnergie rates. You will enjoy the benefits of the price cap automatically – you do not need to do anything at all. The government's rate relief is scheduled to remain in force through at least December 2023.

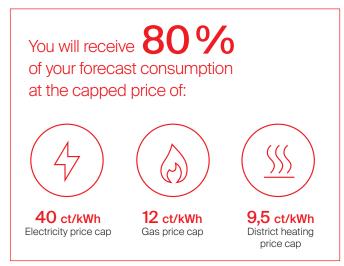
You will find detailed information on the energy price cap on the reverse.

How is RheinEnergie putting the price cap into practice?

Since December, RheinEnergie has been working all-out to implement the energy price cap, and it is doing so in line with the government's specifications. The relief being provided by capping prices on 80 per cent of annual consumption is being provided to customers automatically. You do not have to do anything whatsoever. This March you received personal letters containing important information on the price cap itself, as well as information on your own individual payments. RheinEnergie will adjust your monthly payments automatically.

How does the price cap work?

For private households and smaller commercial customers, the following shall apply:



Please note: For large consumers (i.e. those whose annual electricity consumption > 30,000 kWh / gas consumption > 1.5 GWh), different rates shall apply. For more information, please visit rheinenergie.com/preisbremse

How is my rate relief calculated?

The transmission system operator utilises your forecast annual consumption as the basis for calculating your rate relief. This figure is then divided by twelve to arrive at the amount of your monthly payment. Eighty per cent of this consumption is charged at the capped gross price. All consumption in excess of this figure is charged at the contractually agreed price. The price cap provides you with monthly rate relief that is deducted from your regular monthly payments. **Please note:** The consumption forecast is based on your prior consumption figures and cannot be changed retroactively. This remains the case even when there are reasonable grounds for a change – for example the addition of new consumers (heat pumps, charging facilities, more residents in the household). The energy price cap does not contain any legal provisions for changing the consumption forecast; as a result, the level of the rate relief cannot be changed.

What does this mean for my payment?

Your payment will be lowered by the calculated rate relief. RheinEnergie adjusts your payments automatically. Due to the fact that the rate relief amounts for January and February will be deducted retroactively, the March payment will be lower than otherwise. From April onwards, the new payment – adjusted by the amount of the rate relief – will be booked in the customary manner.

What do I have to do now?

Nothing whatsoever – we will take care of all the necessary changes for you. We sent you a personalised letter in March informing you of the amount of your rate relief and your new payment. If you have issued us a SEPA direct debit mandate, you do not need to do anything as we will amend the amount booked automatically. Should you transfer the money yourself, please use the new payment amount when performing your bank transfer or amending standing order.

Does the energy price cap change the basic monthly charge?

No, the basic monthly charge remains unchanged. The price cap only applies to the energy price in your contract.

Is it worthwhile to save energy?

Yes, it is – saving energy continues to be the most important thing. Every kilowatt hour saved is also money saved, and it contributes to ensuring the security of our energy supply. Please also note that the energy price cap that has been decreed for private households and commercial customers only applies to 80 per cent of their consumption. The contractually agreed price will be charged for all consumption in excess of this amount. This means that the less electricity you use, the more you will benefit from the lower energy prices resulting from the price cap.



You will find more information on the energy price cap at: rheinenergie.com/preisbremse